
SBC Southwest Flow Through and Exceptions

LSOR 6 - Version 6.00

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Version 6.00

Revision History

Revision History

04/30/02 - Version 5.00 (Initial Release)	
5/9/02 – Updated for new Branding Requirements	
07/30/02 – Version 5.01 (Initial Release)	
10/29/02-Version 5.02 (Initial Release)	
11/6/02 – Version 5.02	CMP Meeting Requesting clarification on why all REQ TYPs are depicted. Updated the General-Purpose statement to depict that only “service order” driven REQ TYPs are apart of this document.
11/7/02-Versioning 5.02	Updated the Exception Condition for UNEP REQ M ACT T Outside Moves, added DDDO is populated and re-grades. Updated REQ E for ISDN Complex to reflect that they can be mechanically received via LEX. Removed 5db loop from REQ M because it is now ordered under REQ W.
11/13/02-Version 5.02	Updated UNE Digital Loop to incorporate ACT V.
01/31/03	Update to REQ M ACT R- Removing Service Address changes out of Mechanical submission eligible.
1/31/03-Version 5.03	Initial Draft
2/24/03-Version 5.03 Updates	Updates from Walkthrough during Change Management Meeting. Update to PRI/DS1 Loop on page 45. Added Slash to delineate between the two products.
6/2/03-Version 6.00	<ul style="list-style-type: none"> Initial Draft from 5.03 to 6.00
<u>6/11/03-Version 6.00</u>	<ul style="list-style-type: none"> <u>Updates from June CMP Meeting</u>

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Revision Notes Version 5.00 to Version 5.01
07/30/2002

Section	Revision	Description
Line Splitting –REQ A ACT N	Added Entire new Section	This was apart of LSOG 3.06 but was inadvertently missed in the 5.00 version of the document.

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Revision Notes Version 5.01 to Version 5.02
10/29/2002

Section	Revision	Description
<ul style="list-style-type: none"> SUPP 1 CANCELS <ul style="list-style-type: none"> REQ A, ACT C (LNA=N), C (LNA=D), D, N, V REQ B, ACT V REQ C, ACT V REQ E, ACT B, C, D, N, S, V, W, Y REQ F, ACT B, C, D, N, S, V REQ M, ACT B, C, D, N, S, T, V 	Drop To Manual Condition	Removed Drop to Manual Condition: Supp 1 Cancels.
<ul style="list-style-type: none"> Loop with Port - Basic 8db or 5db Loop w/Analog Port REQ M ACT T <ul style="list-style-type: none"> Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through 	<ul style="list-style-type: none"> Update to indicate that Outside Moves Flow Through. Added DTM Conditions 	Update to Add ACT T as Flow Through eligible.
<ul style="list-style-type: none"> Digital Subscriber Line Service (Line Sharing Non DLE and Line Sharing Sub Loop DLE REQ A ACT V <ul style="list-style-type: none"> Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through 	<ul style="list-style-type: none"> Added CLEC to CLEC Migrations for line sharing 	Updated Flow Through
<ul style="list-style-type: none"> Number Portability REQ C ACT V <ul style="list-style-type: none"> Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through 	<ul style="list-style-type: none"> Added Retail/Resale to CLEC LNP Wire line to Wireless Number Portability 	Updated FT to include Wire line to Wireless Number Portability

Revision Notes Version 5.02 to Version 5.03
01/31/2003

Section	Revision	Description
• REQ M ACT V	<ul style="list-style-type: none"> Added: TOS 2nd position is not equal to 'Z' or 'C' Added: CLEC to CLEC migrations when the second position of TOS FT with the exception that if the second position of TOS = C. 	Service Activity now flows through
• REQ M ACT N	<ul style="list-style-type: none"> Added: TOS 2nd position is not equal to 'Z' or 'C' 	Service Activity now flows through
• REQ M ACT C	<ul style="list-style-type: none"> Added: TOS 2nd position is not equal to 'Z' or 'C' Added: Change Activity to add, delete or change features excluding TOS second position value of C 	Service Activity now flows through
• REQ E ACT B, C, D, N, S, T, V, W, Y.	<ul style="list-style-type: none"> SUPP 2 Removed from exception conditions 	SUPP 2 activity now flows through
• REQ A, ACT C LNA N, ACT C LNA D, ACT D, ACT N, ACT V	<ul style="list-style-type: none"> SUPP 2 Removed from exception conditions 	SUPP 2 activity now flows through
• REQ B ACT V	<ul style="list-style-type: none"> SUPP 2 Removed from exception conditions 	SUPP 2 activity now flows through
• REQ C ACT V	<ul style="list-style-type: none"> SUPP 2 Removed from exception conditions 	SUPP 2 activity now flows through
• REQ F ACT B, ACT C, ACT D, ACT N, ACT S, ACT V	<ul style="list-style-type: none"> SUPP 2 Removed from exception conditions 	SUPP 2 activity now flows through
• REQ M ACT B, ACT C, ACT D, ACT N, ACT S, ACT T, ACT V	<ul style="list-style-type: none"> SUPP 2 Removed from exception conditions 	SUPP 2 activity now flows through
• REQ E ACT T	<ul style="list-style-type: none"> Updated Exception Conditions since Outside Move now flows through 	Service Activity now flows through
• REQ M ACT N,T,V,C	<ul style="list-style-type: none"> Appendix A Update 	Update Appendix A to include additional Drop to Manual USOCs

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Revision Notes Version 5.03 to Version 6.00
06/02/2003

Section	Revision	Description
<ul style="list-style-type: none">• REQ E and M, ACT R	<ul style="list-style-type: none">• Add, change or delete additional listings• Change main listings <u>2</u>	Additional Flow Through Item
<ul style="list-style-type: none">• REQ E and M ACT V, N, C, T & R	<ul style="list-style-type: none">• LNPL field populated <u>2</u>	Additional Flow Through Item

General

Purpose

This document has been created as a guideline for use by the Competitive Local Exchange Carriers (CLEC) to be familiar with the designed functionality of Flow Through and exceptions.

This document is not intended to be used for ordering requirements. CLECs should refer to the CLEC Handbook and the Local Service Ordering Requirements (LSOR). for detailed ordering requirements These documents can be found at <https://clec.sbc.com/hb> under Tech PUBs and User Guides.

The LSOR provides definitions of Request types (REQ TYPE) and activities used in this document. Only “service order” driven REQTYPs are depicted in this document.

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Accessible Letter

Accessible Letter Number	Title	Date
CLECSS02-024	Plan of Record Flow -Through Enhancements for February 23, 2002	02/13/02
CLECSS02-037	Re-Schedule of Plan of Record Release – Uniform and Enhanced OSS for the EDI/LSR Ordering Version 05.00	03/01/02
CLECSS02-082	Flow Through Enhancements for November 9, 2002	10/10/02
CLECSS03-006	Flow Through Enhancements for March 15, 2003	01/31/03
<u>CLECSS03-056</u>	<u>Flow Through Enhancements for June 14, 2003</u>	<u>06/02/03</u>

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Basic Exchange - Residence (Single Line/Multi Lines)	E					
		W	N/A	N/A	<ul style="list-style-type: none"> • ILEC Retail Basic Residence to CLEC Resale Conversion As Is • ILEC Resale Basic Residence to CLEC Resale Conversion As Is 	<ul style="list-style-type: none"> • >50 lines • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • BAN 1 not populated on LSR • Conversion As Is when existing account is in Suspend in Texas only • VTA populated • NPI populated • TOS 4th position does not equal '-' (hyphen) • HNTYP is other than 2, 3, 5 or 6 • Specific USOCs on the CSR (See Appendix A) <ul style="list-style-type: none"> • SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

¹ Sups to correct a previously rejected order will be re-evaluated for flow-through eligibility as if it were the original/initial order.

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Basic Exchange - Residence (Single Line/Multi Lines) (CONT'd)	E					
		V	N/A	<ul style="list-style-type: none"> CLEC UNE-P to CLEC Residence Resale Conversion As Specified 	<ul style="list-style-type: none"> ILEC Retail Basic Residence to CLEC Resale Conversion As Is ILEC Resale Basic Residence to CLEC Resale Conversion As Is 	<ul style="list-style-type: none"> >50 lines Expedite (EXP) populated Partial conversion (Master only or partial SYS) PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated BAN 1 not populated on LSR Conversion As Specified when existing account is in Suspend in Texas only VTA populated NPI populated ALBR populated TC OPT with 1st character N, H or F TOS 4th position does not equal '-' (hyphen) Hunting Activity (HA) populated with 'N' or 'C' End User DISC NBR populated TSP populated EATN populated HNTYP is other than 2, 3, 5 or 6 Specific USOCs on the CSR (See Appendix A) FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated (WPP) populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Basic Exchange - Residence (Single Line/Multi Lines) (CONT'd)	E					
		N	N/A	<ul style="list-style-type: none"> N/A 	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >50 lines Expedite (EXP) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTa populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A WSOP populated <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1 D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Basic Exchange - Residence (Single Line/Multi Lines) (CONT'd)	E					
		C	N/A	<ul style="list-style-type: none"> Change Activity with combination of LNA N, C or D Change Activity to Change TN 	<ul style="list-style-type: none"> Change Activity to add or delete a disassociated line Change Activity to add, change or delete a feature 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' Expedite (EXP) populated Project populated RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTA populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A Hunting Activity (HA) populated EATN populated <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP
		D	N/A	N/A	<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> TC OPT with 1st character N, H or F

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Basic Exchange - Residence (Single Line/Multi Lines) (CONT'd)	E					
		Y	N/A	N/A	<ul style="list-style-type: none"> Deny Activity 	<ul style="list-style-type: none"> >50 lines <ul style="list-style-type: none"> PROJECT populated with 1st 3 characters 'SBC' SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		S	N/A	N/A	<ul style="list-style-type: none"> Suspend Activity 	<ul style="list-style-type: none"> >50 lines <ul style="list-style-type: none"> PROJECT populated with 1st 3 characters 'SBC' SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		B	N/A	N/A	<ul style="list-style-type: none"> Restore Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		R	N/A	N/A	<ul style="list-style-type: none"> Add, change or delete additional listings Change main listings 	<ul style="list-style-type: none"> All Items outside of what is listed in mechanically generated

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Basic Exchange - Residence (Single Line/Multi Lines) (CONT'd)	E					
		T	N/A	ALL	<ul style="list-style-type: none"> Outside Move 	<ul style="list-style-type: none"> >50 lines Expedite (EXP) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTa populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A WSOP populated <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Basic Exchange - Business (Single Line/Multi Lines)	E					
		W	N/A	N/A	<ul style="list-style-type: none"> • ILEC Retail Basic Business to CLEC Resale Conversion As Is • ILEC Resale Basic Business to CLEC Resale Conversion As Is 	<ul style="list-style-type: none"> • >50 lines • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • BAN 1 not populated on LSR • Conversion As Is when existing account is in Suspend in Texas only • VTA populated • NPI populated • TOS 4th position does not equal '-' (hyphen) • HNTYP is other than 2, 3, 5 or 6 • Specific USOCs on the CSR (See Appendix A) <ul style="list-style-type: none"> • SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

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Basic Exchange - Business (Single Line/Multi Lines) (CONT'D)	E					
		V	N/A	<ul style="list-style-type: none"> CLEC UNE- P to CLEC Resale Business Conversion As Specified 	<ul style="list-style-type: none"> ILEC Retail Basic Business to CLEC Resale Conversion As Is ILEC Resale Basic Business to CLEC Resale Conversion As Is 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' Expedite (EXP) populated Partial conversion (Master only or partial SYS) RPON populated NOR populated NCON populated BAN 1 not populated on LSR Conversion As Specified on an existing account is in Suspend in Texas only VTA populated NPI populated ALBR populated TC OPT with 1st character N, H or F TOS 4th position does not equal '-' (hyphen) Hunting Activity (HA) populated with 'N' or 'C' End User DISC NBR populated TSP populated EATN populated HNTYP is other than 2, 3, 5 or 6 Specific USOCs on the CSR (See Appendix A) FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated (WPP) populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Basic Exchange - Business (Single Line/Multi Lines) (CONT'D)	E					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >50 lines Expedite (EXP) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTA populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Basic Exchange - Business (Single Line/Multi Lines) (CONT'D)	E					
		C	N/A	<ul style="list-style-type: none"> Change Activity with combination of LNA N, C or D Change Activity to Change TN 	<ul style="list-style-type: none"> Change Activity to add or delete a disassociated line Change Activity to add, change or delete a feature 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' Expedite (EXP) populated Project populated RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTA populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A Hunting Activity (HA) populated EATN populated <ul style="list-style-type: none"> SUP Types: <ul style="list-style-type: none"> -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP
		D	N/A	N/A	<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <ul style="list-style-type: none"> -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ TC OPT with 1st character N, H or F

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Basic Exchange - Business (Single Line/Multi Lines) (CONT'D)	E					
		Y	N/A	N/A	<ul style="list-style-type: none"> Deny Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		S	N/A	N/A	<ul style="list-style-type: none"> Suspend Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		B	N/A	N/A	<ul style="list-style-type: none"> Restore Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
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Basic Exchange - Business (Single Line/Multi Lines) (CONT'D)	E					
		T	N/A	ALL	<ul style="list-style-type: none"> Outside Move 	<ul style="list-style-type: none"> >50 lines Expedite (EXP) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTA populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A WSOP populated <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Coin Operated Pay Telephone (COPT)	E					
		W	N/A	N/A	<ul style="list-style-type: none"> • ILEC Retail Basic Residence to CLEC Resale Conversion As Is • ILEC Resale Basic Residence to CLEC Resale Conversion As Is 	<ul style="list-style-type: none"> • >50 lines • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • BAN 1 not populated on LSR • Conversion As Is when existing account is in Suspend in Texas only • VTA populated • NPI populated • TOS 4th position does not equal '-' (hyphen) • HNTYP is other than 2, 3, 5 or 6 • Specific USOCs on the CSR (See Appendix A) <ul style="list-style-type: none"> • SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)²</p>

² Sups to correct a previously rejected order will be re-evaluated for flow-through eligibility as if it were the original/initial order.

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Coin Operated Pay Telephone (COPT) (CONT'd)	E					
		V	N/A	<ul style="list-style-type: none"> CLEC UNE-P to CLEC Resale Conversion As Specified 	<ul style="list-style-type: none"> ILEC Retail Basic Residence to CLEC Resale Conversion As Is ILEC Resale Basic Residence to CLEC Resale Conversion As Is 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' Expedite (EXP) populated Partial conversion (Master only or partial SYS) RPON populated NOR populated NCON populated BAN 1 not populated on LSR Conversion As Specified on an existing account is in Suspend in Texas only VTA populated NPI populated ALBR populated TC OPT with 1st character N, H or F TOS 4th position does not equal '-' (hyphen) Hunting Activity (HA) populated with 'N' or 'C' End User DISC NBR populated TSP populated EATN populated HNTYP is other than 2, 3, 5 or 6 Specific USOCs on the CSR (See Appendix A) FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated (WPP) populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Coin Operated Pay Telephone (COPT) (CONT'd)	E					
		N	N/A	•	• New Install	<ul style="list-style-type: none"> • >50 lines • Expedite (EXP) populated • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • NCON populated • BAN 1 not populated on LSR • VTA populated • NPI populated • ALBR populated • TOS 4th position does not equal '-' (hyphen) • TSP populated • HNTYP is other than 2, 3, 5 or 6 • FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> • SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> • LAPR is populated • DDAPR is populated • WPP populated • LNPL = L • RTY position 2 and 3 = AM, AS, AU, CM, EN, WS • RTY position 1 = F or S • TITLE1D is populated • TITLE2D is populated • TLD is populated • NSTN is populated • OMTN is populated • OMSD is populated • LTXTY = LOI, TNR, WPP • TOA is not = R, RP, B, BP

SBC Southwest - Flow Through and Exceptions
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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Coin Operated Pay Telephone (COPT) (CONT'd)	E					
		C	N/A	<ul style="list-style-type: none"> Change Activity with combination of LNA N, C or D Change Activity to Change TN 	<ul style="list-style-type: none"> Change Activity to add or delete a disassociated line Change Activity to add, change or delete a feature 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' Expedite (EXP) populated Project populated RPON populated NOR populated NCON populated BAN 1 not populated on LSR VTA populated NPI populated ALBR populated TOS 4th position does not equal '-' (hyphen) TSP populated HNTYP is other than 2, 3, 5 or 6 FEATURE is populated with any value on Appendix A Hunting Activity (HA) populated EATN populated <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP
		D	N/A	N/A	<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> TC OPT with 1st character N, H or F

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Coin Operated Pay Telephone (COPT) (CONT'd)	E					
		Y	N/A	N/A	<ul style="list-style-type: none"> Deny Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		S	N/A	N/A	<ul style="list-style-type: none"> Suspend Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		B	N/A	N/A	<ul style="list-style-type: none"> Restore Activity 	<ul style="list-style-type: none"> >50 lines PROJECT populated with 1st 3 characters 'SBC' SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		R	N/A	ALL	N/A	N/A

SBC Southwest - Flow Through and Exceptions
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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Coin Operated Pay Telephone (COPT) (CONT'd)	E					
		T	N/A	ALL	Outside Move	<ul style="list-style-type: none"> • >50 lines • Expedite (EXP) populated • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • NCON populated • BAN 1 not populated on LSR • VTA populated • NPI populated • ALBR populated • TOS 4th position does not equal '-' (hyphen) • TSP populated • HNTYP is other than 2, 3, 5 or 6 • FEATURE is populated with any value on Appendix A • WSOP populated <ul style="list-style-type: none"> • SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ <ul style="list-style-type: none"> • LAPR is populated • DDAPR is populated • WPP populated • LNPL = L • RTY position 2 and 3 = AM, AS, AU, CM, EN, WS • RTY position 1 = F or S • TITLE1D is populated • TITLE2D is populated • TLD is populated • NSTN is populated • OMTN is populated • OMSD is populated • LTXTY = LOI, TNR, WPP • TOA is not = R, RP, B, BP

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Complex Resale Business - ISDN (BRI)	E					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - ISDN (PRI)	Z					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - CENTREX/PLEXAR	P					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - Private Line	K					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - Digital Trunking	R					
		ALL	N/A	ALL	N/A	N/A
Complex Resale Business - DID/PBX	T					
		ALL	N/A	ALL	N/A	N/A

SBC Southwest - Flow Through and Exceptions
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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port	M					
		V	N/A	N/A	<ul style="list-style-type: none"> • ILEC Basic Exchange Retail to CLEC UNE-P Conversion As Specified • CLEC Basic Exchange Resale to CLEC UNE-P • CLEC UNE-P to CLEC UNE-P (Excluding Coin-Second position of TOS of C). 	<ul style="list-style-type: none"> • >20 lines • Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted) • Coordinated Hot Cut (CHC) populated • Expedites (EXP) populate • Additional Engineering (AENG) populated • Additional Labor (ALBR) populated • More than one Hunt Number (HNUM) • Hunt Activity (HA) populated with other than 'N' • Personalized Ring (USOC DRS++) feature on Retail/Resale Account • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • DFDT populated and not between 8a and 5p • NPI populated • NCON populated • TC OPT populated 1st character F, H or N • FEATURE is populated with any value on Appendix A • Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> • SUP Types: • -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ • TOS 4th position is not equal to "-" (hyphen) • TOS 2nd position is not equal to 'Z or C' • TSP populated <ul style="list-style-type: none"> • LAPR is populated • DDAPR is populated • WPP populated • LNPL = L • RTY position 2 and 3 = AM, AS, AU, CM, EN, WS • RTY position 1 = F or S • TITLE1D is populated • TITLE2D is populated • TLD is populated • NSTN is populated • OMTN is populated • OMSD is populated • LTXTY = LOI, TNR, WPP • TOA is not = R, RP, B, BP

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port (CONT'D)	M					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated More than one Hunt Number (HNUM) PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NPI populated NCON populated FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ TOS 4th position is not equal to "-" (hyphen) TOS 2nd position is not equal to 'Z or C' TSP populated <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port (CONT'D)	M					
		C		<ul style="list-style-type: none"> Change Activity to Change TN Change Activity with Hunting Change RES to BUS Change BUS to RES Change Activity with LNA 'C' and NCI populated Change Activity with combination of LNA C, D and N 	<ul style="list-style-type: none"> Change Activity to add, delete or change features excluding TOS second position value of C Change Activity to add or delete a disassociated line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NPI populated NCON populated FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ TOS 4th position is not equal to "- (hyphen) TOS 2nd position is not equal to 'Z or 2' TSP populated <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated LNPL = L RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP
		D	N/A	N/A	<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated TC OPT populated 1st character F, H or N <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port (CONT'D)	M					
		S	N/A	N/A	<ul style="list-style-type: none"> Suspend Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated TC OPT populated 1st character F, H or N SUP Types: <ul style="list-style-type: none"> -Other that are NOT Fatal or Manual Reject error c orrections (Type 3)¹
		B	N/A	N/A	<ul style="list-style-type: none"> Restore Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated TC OPT populated 1st character F, H or N SUP Types: <ul style="list-style-type: none"> -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		R	N/A	N/A	<ul style="list-style-type: none"> Add, change or delete additional listings Change main listings 	<ul style="list-style-type: none"> All Items outside of what is listed in mechanically generated

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with Port - Basic 8db Loop w/Analog Port (CONT'D)	M					
		T	N/A	N/A	Outside Move Activity	<ul style="list-style-type: none"> • >20 lines • Coordinated Hot Cut (CHC) populated • Expedites (EXP) populate • Additional Engineering (AENG) populated • Additional Labor (ALBR) populated • More than one Hunt Number (HNUM) • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • NPI populated • NCON populated • FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> • SUP Types: • -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ • TOS 4th position is not equal to "-" (hyphen) • TOS 2nd position is not equal to 'Z' • TSP populated <ul style="list-style-type: none"> • LAPR is populated • DDAPR is populated • WPP populated • RTY position 2 and 3 = AM, AS, AU, CM, EN, WS • RTY position 1 = F or S • TITLE1D is populated • TITLE2D is populated • TLD is populated • NSTN is populated • OMTN is populated • OMSD is populated • LXTY = LOI, TNR, WPP • TOA is not = R, RP, B, BP • Move to Different Wire Center • DDDO populated • Re-Grades • TC OPT populated 1st character F, H or N

SBC Southwest - Flow Through and Exceptions
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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Complex Loop with Port - ISDN (BR+ <u>PRI</u>)	Y					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - Digital Trunking	S					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - DID/PBX	U					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - DID/PBX	W					
		ALL	N/A	ALL	N/A	N/A
Complex Loop with Port - DID/PBX	U					
		ALL	N/A	ALL	N/A	N/A

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Port - Analog Line	F					
		V	N/A	N/A	<ul style="list-style-type: none"> • ILEC Basic Exchange Retail to CLEC UNE- P Conversion As Specified • CLEC Basic Exchange Resale to CLEC UNE- P 	<ul style="list-style-type: none"> • >20 lines • Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted) • Coordinated Hot Cut (CHC) populated • Expedites (EXP) populate • Additional Engineering (AENG) populated • Additional Labor (ALBR) populated • More than one Hunt Number (HNUM) • Hunt Activity (HA) populated with other than 'N' • Personalized Ring (USOC DRS++) feature on Retail/Resale Account • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • DFDT populated and not between 8a and 5p • NPI populated • NCON populated • TC OPT populated 1st character F, H or N • FEATURE is populated with any value on Appendix A • Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> • SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ • TOS 4th position is not equal to "-" (hyphen) • TOS 2nd position is not equal to 'Z' • TSP populated <ul style="list-style-type: none"> • LAPR is populated • DDAPR is populated • WPP populated • RTY position 2 and 3 = AM, AS, AU, CM, EN, WS • RTY position 1 = F or S • TITLE1D is populated • TITLE2D is populated • TLD is populated • NSTN is populated • OMTN is populated • OMSD is populated • LTXTY = LOI, TNR, WPP • TOA is not = R, RP, B, BP

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Port - Analog Line (CONT'd)	F					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated More than one Hunt Number (HNUM) PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NPI populated NCON populated FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ TOS 4th position is not equal to "-" (hyphen) TOS 2nd position is not equal to 'Z' TSP populated <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Port - Analog Line (CONT'd)	F					
		C		<ul style="list-style-type: none"> Change Activity to Change TN Change Activity with Hunting Change RES to BUS Change BUS to RES Change Activity with LNA 'C' and NCI populated Change Activity with combination of LNA C, D and N 	<ul style="list-style-type: none"> Change Activity to add, delete or change features Change Activity to add or delete a disassociated line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NPI populated NCON populated FEATURE is populated with any value on Appendix A <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹ TOS 4th position is not equal to "-" (hyphen) TOS 2nd position is not equal to 'Z' TSP populated <ul style="list-style-type: none"> LAPR is populated DDAPR is populated WPP populated RTY position 2 and 3 = AM, AS, AU, CM, EN, WS RTY position 1 = F or S TITLE1D is populated TITLE2D is populated TLD is populated NSTN is populated OMTN is populated OMSD is populated LTXTY = LOI, TNR, WPP TOA is not = R, RP, B, BP
		D	N/A	N/A	<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated TC OPT populated 1st character F, H or N <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Port - Analog Line (CONT'd)	F					
		S	N/A	N/A	<ul style="list-style-type: none"> Suspend Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated TC OPT populated 1st character F, H or N SUP Types: <ul style="list-style-type: none"> -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		B	N/A	N/A	<ul style="list-style-type: none"> Restore Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated TC OPT populated 1st character F, H or N SUP Types: <ul style="list-style-type: none"> -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		R	N/A	ALL Record Activity	N/A	N/A
		T	N/A	ALL Outside Move Activity	N/A	N/A
Port - Centrex/Plexar	V					
		ALL	N/A	ALL	N/A	N/A
Port - ISDN PRI	2					
		ALL	N/A	ALL	N/A	N/A
Port - Digital Trunking	3					
		ALL	N/A	ALL	N/A	N/A

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop <ul style="list-style-type: none"> 8db Standard 5db Conditioned 	A					
		V	N/A	<ul style="list-style-type: none"> CLEC to CLEC Conversion As Specified CLEC UNE- P to CLEC Loop Conversion As Specified ILEC Complex Retail to CLEC Conversion As Specified 	<ul style="list-style-type: none"> ILEC Basic Retail to CLEC Conversion As Specified 	<ul style="list-style-type: none"> >20 lines Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated TC OPT populated 1st character F, H or N Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop <ul style="list-style-type: none"> 8db Standard 5db Conditioned (CONT'd) 	A					
		C	N/A	Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA D or N	Change Activity to add or delete a line	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p> <ul style="list-style-type: none">
		T	N/A	ALL Outside Move Activity	N/A	

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
ADSL	A					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D	N/A	N/A	<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		C	N/A	All Change Activity	N/A	
		T	N/A	ALL Outside Move Activity	N/A	
Digital Subscriber Line Service (Unbundled Loop)	A					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

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PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Unbundled Loop) (CONT'd)	A					
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		V		CLEC Unbundled Loop with Port conversion to CLEC Digital Subscriber Line Service	ILEC/Resale conversion to Digital Subscriber Line Service (Unbundled Loop)	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)</p>
		T	N/A	ALL Outside Move Activity	N/A	

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Line Sharing Non DLE)	A					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Line Sharing Non DLE) (CONT'd)	A					
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
		T	N/A	ALL Outside Move Activity	N/A	
		V	N/A	N/A	CLEC to CLEC Conversions	<ul style="list-style-type: none"> • >20 lines • Coordinated Hot Cut (CHC) populated • Expedites (EXP) populate • Additional Engineering (AENG) populated • Additional Labor (ALBR) populated • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • NCON populated • SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Line Sharing Subloop DLE)	A					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		T	N/A	ALL Outside Move Activity	N/A	

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Digital Subscriber Line Service (Line Sharing Subloop DLE) Cont.		V	N/A	N/A	CLEC to CLEC Conversions	<ul style="list-style-type: none"> • >20 lines • Coordinated Hot Cut (CHC) populated • Expedites (EXP) populate • Additional Engineering (AENG) populated • Additional Labor (ALBR) populated • PROJECT populated with 1st 3 characters 'SBC' • RPON populated • NOR populated • NCON populated • SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
DLE - ADSL - Data only - Sub Loop	A					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		T	N/A	ALL Outside Move Activity	N/A	

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
PRI/DS1 Loop	A					
		V	N/A	CLEC to CLEC Conversion As Specified	<ul style="list-style-type: none"> ILEC Retail to CLEC Conversion As Specified 	<ul style="list-style-type: none"> >20 lines Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated TC OPT populated 1st character F, H or N Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
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c	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
PRI/DS1 Loop (CONT'd)	A					
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Out (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		T	N/A	ALL Outside Move Activity	N/A	

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
ISDN Loop	A					
		V	N/A	CLEC to CLEC Conversion As Specified	<ul style="list-style-type: none"> ILEC Retail to CLEC Conversion As Specified 	<ul style="list-style-type: none"> >20 lines Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated TC OPT populated 1st character F, H or N Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
ISDN Loop (CONT'd)	A					
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		T	N/A	ALL Outside Move Activity	N/A	

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
BRI (160 kbps) Loop	A					
		V	N/A	CLEC to CLEC Conversion As Specified	<ul style="list-style-type: none"> ILEC Retail to CLEC Conversion As Specified 	<ul style="list-style-type: none"> >20 lines Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated TC OPT populated 1st character F, H or N Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
BRI (160 kbps) Loop (CONT'd)	A					
		C	N/A	<ul style="list-style-type: none"> Change Activity with Change Line Activity (LNA 'C') Change Activity with a combination of LNA 'N' and 'D' 	<ul style="list-style-type: none"> Change Activity to add or delete a line 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		D			<ul style="list-style-type: none"> Disconnect Activity 	<ul style="list-style-type: none"> >20 lines PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>
		T	N/A	ALL Outside Move Activity	N/A	
Line Splitting	A					
		N	N/A	N/A	<ul style="list-style-type: none"> New Install 	<ul style="list-style-type: none"> >20 lines Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated SUP Types: <p>-Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹</p>

SBC Southwest - Flow Through and Exceptions
Version 6.00

PRODUCT TYPE	REQ TYPE	Activity	Local Service Requests NOT Mechanically Generated via LEX or EDI	Local Service Requests Mechanically Generated via LEX or EDI but are NOT eligible for Mechanized Service Order Flow Through	Local Service Requests Mechanically Generated via LEX or EDI that ARE eligible for Mechanized Service Order Flow Through	Exception Conditions for Eligible Mechanized Service Order Flow Through
Loop with LNP Includes xDSL & Digital Subscriber Line Service (Unbundled Loop)	B					
		V		ILEC Complex to CLEC Conversion As Specified	<ul style="list-style-type: none"> ILEC Basic Retail to CLEC Conversion As Specified 	<ul style="list-style-type: none"> >20 lines Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated TC OPT populated 1st character F, H or N Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹
Number Portability	C					
		V		ILEC Complex to CLEC Conversion As Specified	<ul style="list-style-type: none"> ILEC Basic Retail to CLEC Conversion As Specified Retail/Resale to CLEC LNP Wire line to Wireless Number Portability 	<ul style="list-style-type: none"> >50 lines Partial Migration (only one number out of a group of hunt numbers or bill on numbers being converted Coordinated Hot Cut (CHC) populated Expedites (EXP) populate Additional Engineering (AENG) populated Additional Labor (ALBR) populated PROJECT populated with 1st 3 characters 'SBC' RPON populated NOR populated NCON populated TC OPT populated 1st character F, H or N Conversion As Specified when existing account is in Suspend in Texas only <ul style="list-style-type: none"> SUP Types: -Other that are NOT Fatal or Manual Reject error corrections (Type 3)¹

Appendix A

USOC/FID Drop to Manual Matrix

Product Description	REQTYP	ACT	USOC/Feature Value	CSR	LSR - Feature
Basic Exchange Business/Residence Resale	E	V	1LLBE	X	X
Basic Exchange Business/Residence Resale	E	V	1LLJE	X	X
Basic Exchange Business/Residence Resale	E	V	1LLU1	X	X
Basic Exchange Business/Residence Resale	E	V	1LVJE	X	X
Basic Exchange Residence Resale	E	V	DRS	X	X
Basic Exchange Residence Resale	E	V	DRS1X	X	X
Basic Exchange Residence Resale	E	V	DRS2X	X	X
Basic Exchange Business/Residence Resale	E	N	1LLBE		X
Basic Exchange Business/Residence Resale	E	N	1LLJE		X
Basic Exchange Business/Residence Resale	E	N	1LLU1		X
Basic Exchange Business/Residence Resale	E	N	1LVJE		X
Basic Exchange Residence Resale	E	N	DRS		X
Basic Exchange Residence Resale	E	N	DRS1X		X
Basic Exchange Residence Resale	E	N	DRS2X		X
Basic Exchange Residence Resale	E	C	DRS		X
Basic Exchange Residence Resale	E	C	DRS1X		X
Basic Exchange Residence Resale	E	C	DRS2X		X
UNE -P	M	V	DRS	X	
UNE -P	M	V	DRS1X	X	
UNE -P	M	V	DRS2X	X	
UNE -P	M	N,T,V,C	ULKBX		X
UNE -P	M	N,T,V,C	ULKRX		X